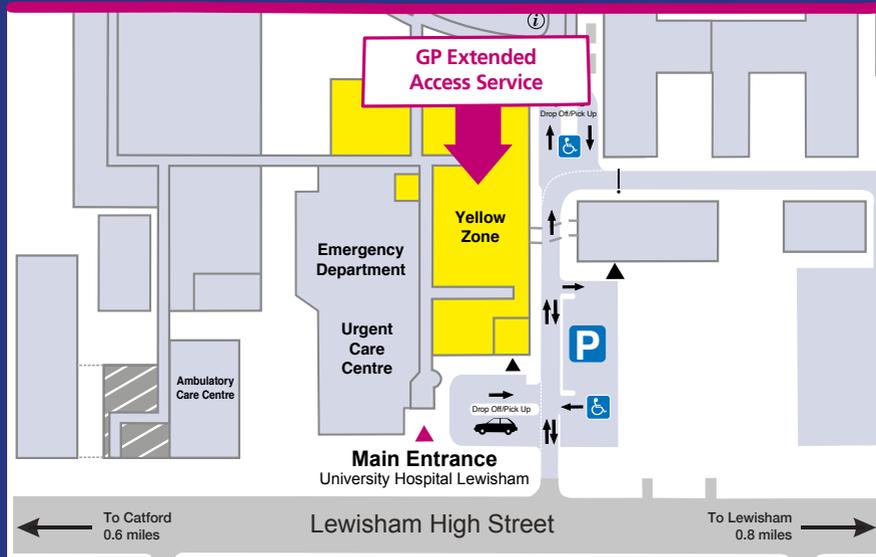


GP Extended Access Service



Where do I go for my appointment?

The service is located on the ground floor of the main entrance building, in the yellow zone at **University Hospital Lewisham, Lewisham High Street, London, SE13 6LH**.

By train

Ladywell, Lewisham, Catford and Catford Bridge stations are near the hospital.

By bus

The following buses stop at or close to the hospital: 47, 54, 75, 122, 136, 185, 199, 208, 284, 484 and P4.

By car

For Sat Nav the postcode is SE13 6LH. There is limited parking at the hospital.

This information can be made available in alternative formats, such as easy read or large print, and may be available in alternative languages, upon request. Please contact your GP practice or email gpea.ohl@nhs.net

More GP and nurse appointments in Lewisham

7 days a week,
8am-8pm



GP Extended Access Service

There are now more appointments with GPs and nurses available in Lewisham, making it easier for you to get an appointment at a time that suits you, including evenings and weekends.

When are these appointments available?

Appointments are available from **8am–8pm, 7 days a week**, including **bank holidays**. Appointments must be booked in advance.

Who can access these appointments?

Anyone registered with a GP practice in Lewisham.

How do I book a GP or nurse appointment?

Contact your GP practice in the usual way to request an appointment. If there are no appointments available at your practice, they may offer you an appointment with the GP Extended Access Service, if this is right for you.

If your practice is closed and you need a GP, please contact the out-of-hours service SELDOC on **020 8693 9066** or NHS **111**. They will also be able to book an appointment for you with the GP Extended Access Service. Please note that your consent will be required in order for an appointment to be booked for you.

If urgent care is required please call **'111'** for further advice. If your need is life threatening, please go to A&E or call **999**.

Will I see my own GP and/or nurse?

You will be seen by registered GPs and nurses, but it is unlikely that you will be seen by your own GP or nurse. If you would prefer to see your usual GP or practice nurse, please book an appointment with your usual practice during their normal opening hours.

Will the GP/nurse I see have access to my medical record during my appointment?

Your medical record will, with your consent, be available to the GP/nurse that sees you, to ensure that they have the information they need to give you the best possible care.

Notes of your appointment will be sent back to your own GP practice electronically to ensure that your record is up-to-date.

Further information about how we use your medical record is available at www.onehealthlewisham.co.uk/fair-processing-notice

How do I cancel an appointment?

If you need to cancel an appointment, please call **020 8333 3407** and leave a message stating your name and the time and date of your appointment with the GP Extended Access Service.

What can I be seen for?

A GP Extended Access appointment is exactly like an appointment at your own GP practice. The service can see babies and children and has nurse appointments for treatments such as wound care and ear irrigation.

One Health Lewisham GP Federation

The GP Extended Access Service is provided by One Health Lewisham. One Health Lewisham is wholly owned by the GP practices in the borough of Lewisham, working together on behalf of practices, patients, and staff to deliver safe, effective and responsive healthcare services.

www.onehealthlewisham.co.uk



For more information ask at your GP practice or visit www.onehealthlewisham.co.uk/gpea