

Governing Body Meeting 10th May 2018

Report from the Chair of the Public Engagement & Equalities Forum

Date of Meeting(s) reported: 25th April 2018

Author: Anne Hooper, Lay Member

Main Issues discussed

Following the previous meeting with the wider Governing Body membership, this meeting looked in particular at further development of the CCG narrative and at the public engagement priorities and workplan for 2018/19. There was also an update from the chair of the Public Reference Group (PRG) and discussion of plans for the CCG's annual general meeting (AGM).

- **CCG Narrative**

The forum received the latest draft of an overarching 'narrative' for the CCG that provides a brief description of the context in which the CCG is operating and high level themes, which will then support engagement on transformation of local health and care services working with the local population, and which now includes a shorter summary. Further discussion included options for introducing the narrative with the public.

- **Workplan for 2018/19**

The draft workplan for CCG public engagement is structured around the overarching priorities for the CCG, including the supporting narrative and developments that are proactive and preventative, improve access and awareness, and better co-ordination of health and care services. The forum supported this structure and the work that had been undertaken to date on the objectives, key audiences and suggested measurement in each area. This would be developed for further consideration at the next meeting.

- **Public Reference Group**

The forum received an update from the chair of the PRG that included recent group involvement, attendance and participation by members at events and outline plans for recruitment for new members.

- **Annual General Meeting**

The AGM is scheduled for September 2018 and the forum discussed options for scheduling and format.

Challenges

The forum's discussions highlighted the challenge in developing the CCG's approach to public engagement along the 'engagement ladder', for instance to move from 'informing' to 'involving', and in enabling on-going conversations to extend our reach in the community and lay the foundations to engage around future transformation work.

Quality & Safety

The draft workplan included proposals for co-design work with staff and patients to improve the patient experience of the urgent and emergency care pathway.

Inequality & Fairness

The draft workplan identified those groups that from initial scoping would be most impacted by potential development plans and therefore be key audiences in planned engagement activity.