

CQC Inspection of Safeguarding & Looked After Children Services in Lewisham
Areas for Improvement- update April 2013

Issue	Action	Who Responsible	Timescale	Evidence
<p>Looked After Children Services- within 3 months: Undertake an audit of pathway plans to inform a robust multi-agency plan for action and improvement to address the key learning issues arising from this inspection.</p>	<p>Audit to be carried out with the aim of identifying the areas for improvement and action plan developed</p>	<p>Jo Cross/Naeema Sarkar/Ian Smith/Anne Finn</p>	<p>Action completed</p>	<p>Audit completed by April 2012 and action plan developed May 2012 which delivered improved Pathway Plans: Trajectory of July 2012 – 50% will be satisfactory; September 2012 – 75% and December 95% was delivered. Monitored by QA section at each review. And 3 monthly audit.</p>
<p>Looked After Children Services- within 3 months: Make arrangements for the local substance misuse screening tool to be used as an integral part of the annual health reviews for looked after young people.</p>	<p>Ensure that LAC Nurse and school nurses regularly use the local substance misuse screening tool during LAC reviews, not just when making referrals to substance misuse services</p>	<p>Anne Finn</p>	<p>Action completed</p>	<p>All annual reviews now have this and can be confirmed in placement review meetings</p>
<p>Looked After Children Services- within 3 months: Data to be collected on the timelines of initial health assessments to enable effective oversight of activity.</p>	<p>Data is already collected but needs to now be part of the CYP dashboard LHNT Performance meetings to monitor this data quarterly</p>	<p>Christine French/Warwick Tomsett/Anne Finn</p>	<p>Action completed</p>	<p>Data is now in dashboard and action is identified to improve the performance. Target of 90% completed on time by December 2012</p>
<p>Safeguarding Services-within 3 months: Work with police and health partners to ensure domestic violence notifications are sent through to health visitors and school nurses as a matter of routine.</p>	<p>Protocol to be agreed between Police and LHNT to receive and act on notifications. Process to be in place for LHNT staff to act on notifications.</p>	<p>Suzanne Wallis, Lewisham Anne Finn, LHNT</p>	<p>MASH now established to review incidents of DV</p>	<p>An agreement was reached June 2012 that police notifications were to be sent to the Multi-Agency Safeguarding Hub (MASH) which will include a senior health safeguarding nurse. Audit undertaken in September 2012 to ensure that action is being taken on the</p>

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				notifications, when required, including any required of the health service. Due to the high number of referrals which would have to be screened (not all DV involves families) concerns are now taken to MASH