

**A meeting of the Lewisham Clinical Commissioning Group
Governing Body
2nd May 2013**

**ENCLOSURE 6
PERFORMANCE REPORT Month 12 2012/13**

RESPONSIBLE LEAD: Tony Read, Chief Financial Officer

AUTHOR: Mike Hellier, Head of System Intelligence

RECOMMENDATIONS:

The Governing Body is asked to:

- Review Performance (monthly issues only)
- Note that, for Emergency Department performance, a recovery action plan was reviewed by the Delivery Committee and the subsequently agreed plan will be pursued in Business Meetings with Lewisham Healthcare.
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SUMMARY:

This report covers an update on monthly or weekly reported items that relate to the Constitutional Commitments for 18 weeks referral to treatment times and Emergency Department Performance and the Outcome for Infection Control measures.

The 2012/13 Quarter 4 and Full Year report for all indicators in 12/13 will be presented at the August Delivery Committee and exceptions reported to the September CCG Governing Body.

KEY ISSUES:

NHS Constitution Measures:

18 weeks referral to treatment times for all specialties standards have continued to be met in February 2013. However, at the end of February 2013, there are 17 patients waiting over 52 weeks without treatment starting. At the end of March 2013 Lewisham Healthcare NHS Trust

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and Guy's and St Thomas' NHS Foundation Trust have said that they expect to have no patients waiting over 52 weeks. Kings College Hospital Foundation Trust has forecast that it will still have 11 Lewisham patients waiting over a year at the end of March 2013; most of which are patients waiting for bariatric surgery. The plan is that these should be cleared by the end of June 2013. The PCT has applied contractual penalties and the CCG has agreed to reinvest those penalties in 2013/14 as part of the recovery plan.

Emergency Department 4 hour waiting time standard

Performance against the NHS Constitution measure for Lewisham Healthcare NHS Trust has been significantly below the standard of 95% within 4 hours.

The quarterly position has just been published for Quarter 4 2012/13 (finishing on 31st March 2013) which for Lewisham Healthcare stands at 91.7% - 2296 breaches of the standard out of 27,549 attendances. This compares with Quarter 4 in 2011/12 of 95.3% - 1346 breaches out of 28,813 attendances. Source: SITREPs

The Trust submitted a diagnostic and action plan to the Trust Development Authority in April. It contained analysis of some key issues:

- The length and depth of the Norovirus outbreak affecting both patients and staff.
- The number of ambulance redirections across South East London, which has been unprecedented and many of which have gone to Lewisham Healthcare. This has led to:
 - surges of higher acuity patients
 - a higher proportion (and longer length of stay) for out of Lewisham borough patients.
- Issues relating to mental health breaches with work in progress between Lewisham Healthcare Trust and South London and Maudsley Mental Health Foundation Trust to agree changes to reduce these breaches.

The action plan has been reviewed by Lewisham Healthcare Trust and whole systems actions added by the CCG. This recovery action plan will be reviewed formally as part of Business Contractual management meetings with the Trust.

The Delivery Committee of the CCG reviewed the action plan and requested the following changes for the final version, which have now been built in:

- While there are a comprehensive set of actions, it would be helpful to have the actions prioritised for the impact on reducing breaches.
- The theme of senior clinical leadership (both nursing and medical) should be pulled out specifically.
- An opening statement of the main root causes of the performance level would assist understanding of the plan and priorities.

OutcomesInfection control

Both C.Difficile and MRSA infections for Lewisham people, have halved for the full year 2012/13 compared to 2011/12

C. Difficile infections were 31 in 2012/13, which is less than the trajectory of 58 and the 2011/12 total of 62. This number is also less than the trajectory set for 2013/14 by NHS England of 41.

MRSA infections were 3 in 2012/13, which is less than the trajectory of 4 and the 2011/12 total of 6. NHS England has introduced a zero tolerance approach to MRSA infections with post infection reviews being conducted into every case.

CONSULTATION HISTORY:

The outline action plan for the Emergency Department was reviewed at Delivery Committee.

PUBLIC AND USER INVOLVEMENT:

- Measures are consulted upon nationally.

STAKEHOLDER INVOLVEMENT**RESPONSIBLE LEAD CONTACT:**

Name: Tony Read
E-Mail: tonyread@nhs.net Cantilever House

AUTHOR CONTACT:

Name: Mike Hellier
E-Mail: mike.hellier@nhs.net Cantilever House
Telephone: 0207 206 3322