

LEWISHAM CCG

GOVERNING BODY PUBLIC PRE-MEETING

11th January 2018, 9.30-10.00am

From the Governing Body:

Dr Marc Rowland (MR), CCG Chair

Ray Warburton (RW), CCG Deputy Chair, Lay Member

Martin Wilkinson (MW), CCG Chief Officer

Dr David Abraham (DA), Senior Clinical Director

Dr Seb Kalwij (SK), Clinical Director

Anne Hooper (AH), Lay Member

Prof Simon Mackenzie (SM), Secondary Care Doctor

Dr Charles Gostling (CG), Clinical Director

Alison Browne (AB), Registered Nurse Member

From the CCG:

Diana Braithwaite (DB), Director of Commissioning & Primary Care

Charles Malcolm-Smith (CMS), Deputy Director (Strategy & OD)

Susanna Masters (SMa), Corporate Director

Victoria Medhurst (VM), Associate Director for Integrated Governance

Russell Cartwright (RC), Head of Communications & Engagement

11 members of the public attended

Question 1

It is said in the papers that people use the walk-in centre for convenience, yet this is contradicted by the results of the questionnaire about problems accessing GP appointments. Why in this case is the service being closed and what will people do if the service closes?

CCG Responses

These questions will be addressed during the item on the walk-in centre at the Governing Body meeting to follow.

Question 2

The consultation has been extensive and the CCG has engaged with elected members, however, the overwhelming response from the public and those who use

the service has opposed the walk-in centre closure. Why have these views not been listened to and what would it take for the Governing Body to change its mind?

CCG Responses

These questions will be addressed during the item on the walk-in centre at the Governing Body meeting to follow.

Question 3

What notice is required for Governing Body meetings as it was not listed on the CCG website the day before?

CCG Response

Governing Body meeting dates are published a year in advance and advertised externally, for example in the News Shopper. A fuller response will be also be given to the questioner outside the meeting.

Question 4

What is the process to review the Governing Body decision if it agrees to close the walk-in centre?

CCG Response

A fuller response will be made to the questioner outside the meeting.

Question 5

The Governing Body papers are 110 pages but were only fully available 24 hours before the meeting.

CCG Response

A fuller response will be made to the questioner outside the meeting.

Question 6

Is the Governing Body satisfied with the equalities impact assessment on the walk-in centre closure and steps planned to mitigate potential negative outcomes on the most deprived groups, such as the homeless and unregistered people? What assurance can the Governing Body provide that there will be new community services in place to replace the walk-in centre?

CCG Response

These questions will be addressed during the item on the walk-in centre at the Governing Body meeting to follow.

Question 7

How will the needs of the following three groups be met?

- Babies and young children - need for same day appointments
- Vulnerable people who might fall between the gaps
- Ordinary Lewisham people who need urgent appointments

CCG Response

Practices do make provision for urgent appointments. This question will be addressed more fully during the item on the walk-in centre at the Governing Body meeting to follow.

Question 8

What is the economic case in respect of the decision to close the walk-in centre and the cost of alternative services and running costs?

CCG Response

Information on costs have been published in the consultation document

There will still be primary care provision at the Waldron Health Centre, and a practice would move into the suite vacated by the walk-in centre. The Waldron Centre is not going to close and the CCG and partners are looking for opportunities to strengthen it as a public use health space.

Question 9

As a large employer in the area we had not been advised about the consultation, and our workers would use the walk-in centre rather than A&E. How were people who work in Lewisham but live outside the borough consulted?

CCG Response

Our consultation was with service users and residents. We would welcome conversations with local employers on how we can support people who live or work in the borough to access primary care.