

**LEWISHAM CCG**  
**GOVERNING BODY PUBLIC PRE-MEETING**

**10<sup>th</sup> January 2019, 9.30-10.00am**

**From the Governing Body:**

Dr Faruk Majid, CCG Chair

Martin Wilkinson, Lewisham CCG Managing Director

Dr Charles Gostling, Senior Clinical Director

David Maloney, Lewisham CCG Chief Finance Officer

Anne Hooper, Lay Member

**From the CCG:**

Charles Malcolm-Smith, Deputy Director (Strategy & OD)

**6 members of the public attended**

Question 1

What is the current situation with the CCG Treatment Access Policy (TAP)? NHS England has consulted on 17 procedures and there was London Choosing Wisely. Have these affected the list of what is now restricted in Lewisham, and is it the same as south-east London?

*CCG Response*

*The CCG's TAP is unchanged, and is published on our website. The NHS England and London initiatives referred to are consultation documents and we will take account of their outcomes and other evidence as we review our policy.*

Follow-up Question

On access to treatment, to what extent do individual clinicians have discretion?

*CCG Response*

*All practices work in the same way if something needs clinical treatment; any requests for exceptions are assessed by a panel.*

Question 2

Is the new Patient Choice policy a codification of what you are doing anyway or is it a revision and therefore with restrictions to choice?

*CCG Response*

*Nothing is changing in current practice, the policy just sets it out in one place for the public, patients and general practice.*

Follow-up Question

The policy is quite complicated – are there plans for communicating it to the public?

*CCG Response*

*Yes, plans are being made and we expect to work with our public reference group and with Healthwatch to develop a summary document that is easier to read*

Question 3

At a visit to Lewisham Hospital I was aware of an information notice concerning one doctor in the diabetes eye clinic specialising in older people. Is there any further information on their remit?

*CCG Response*

*We would not be able to comment on the role of individual clinicians. There are a number of specialist physicians across a range of conditions who will have an interest in elderly care, as well as the geriatric medicine team who work closely with the emergency department and ambulatory care unit to manage patient care.*

Question 4

The flu vaccine was 3-4 weeks late getting to GP surgeries. Has this had an effect on people contracting flu this winter?

*CCG Response*

*We are not aware of higher incidences of flu this year. A number of steps were taken to avert problems, and vaccines are now available.*

Question 5

How can A&E waiting times be improved?

*CCG Response*

*Waits are currently longer than we would like. The likes of the ambulatory care unit, urgent care centre are ways we have introduced to try to ensure that people are attending the most appropriate service; we have also been looking at the flow of how patients pass through the system and we are also working on preventative services so that people can self-manage some conditions and then don't have to attend the emergency department.*

Question 6

Community CAMHS (child and adolescent mental health services) waits in Lewisham were highlighted by London Borough of Lewisham councillors at a SLAM (South London and Maudsley NHS Foundation Trust) board meeting. As commissioners do you have any views on this?

*CCG Response*

*We recognise that there are internal and external factors behind the pressures on demand for these services, for instance problems can occur where the workforce and capacity is not in place when access to services has been promoted. We are currently working on setting budgets for next year and will be taking into account the requirements of the long term plan. Where there are issues with service delivery we need to work together with SLAM to identify and to address the root causes of problems.*